

Ebor House Booking Terms and Conditions

Thank you for choosing to book with Ebor House. We look forward to welcoming you. When you make this booking you are entering into an agreement with us. Please read our terms and conditions of booking below.

Wedding Parties:

Please note we do not accept guests who are attending weddings. If you are attending such an event and have made a booking with us, please contact us immediately and we will assist you to find alternative accommodation.

Prices & Payment:

The price includes accommodation and breakfast. We accept the following forms of payment: cash, cheque or bank transfer. We request that you please pay the balance of your stay upon arrival, if not before.

Children & Pets:

Children including young persons under 18 and pets are not permitted. The owners do have a Border collie which is kept solely in the owners private areas of the house.

Cancellation:

Once you have booked your stay, our agreement is a legal contract and any deposit you may have paid is non-refundable. If you need to cancel, please contact us immediately. For cancellations made more than 14 days before your due arrival date, you will not be liable for the total balance. For cancellations made after this time, or by failing to take up any or all of the booking without cancelling, you will be liable for the total amount. If, after cancelling a booking and paying the total balance, we are able to take another booking for the full duration of the cancelled booking, we will reimburse you the total balance less the deposit value.

Non-availability:

We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you. Our liability would not extend beyond this refund.

Arrival:

We ask guests to arrive between 16.00 to 18.00. Arrivals outside this time are usually possible, but only by prior arrangement. No check-in after 21.00

Departure:

Please be ready to leave your accommodation by 10.30am on the day of departure.

Damages and Breakages:

Please take care with our accommodation. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

Liability:

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst action in the course of employment.

Data:

Any data gathered during the course of this booking may be held on computer.

Smoking:

Ebor House and its grounds are totally non smoking.

Ebor House is closed from November to March.